

Master Admin

- GPS Dash Board** - Live (Count), Running, Stopped, Idle, No info, MAP
- Sales Dash Board** – Sales vs Payments
- User Creation** – (Customer)
 - Manual Creation or Auto generate from Sales Login
 - User Login Auto Generation from Sales Login /Manual Creation
 - User Password Auto Generation/Manual, Change Password
 - Customer sub user creation for custom vehicle (User Management System)
 - Master User (Consigner) – Merging individual users
 - user **Mobile No Change and Name Change**
- User Creation** - (Sales/Technician)
 - ID/User ID Creation and List of Active/Inactive Agents
 - Sales Dashboard - Day wise/Month wise Sales Reports
 - user **Mobile No Change and Name Change**
- Orders** – Auto generate from Sales Login/Manual , Cancel order, Pending orders
- Payments** -
 - Customer payments - receivables
 - Refund Same account
 - Vehicle wise and Customer wise payment status

- Assign Order-** Order ID to Installer Auto Assign/Manual (Customized Geo Graphical Location boundary)
- Installation -** Auto Process from Sales Login/Manual (Device Assigning)
SIM Change Installation from sales Login/Manual
- Payout - Agent Payout-** Payout (Monthly/Daily) – (Customize) - No of Unit Sales Vs Payout
Installer Payout- No of Installations and Payout , Daily/Monthly - Customized
- Inventory** – Total inventory (SIM and Device), Office Inventory
Sales Agent Wise, Model Wise Inventory status ,Auto Generate from Sales Login or Manual, Faulty Devices
- Leads** - from Customer APP – Buy new GPS
- Reports** - Vehicle wise/user wise as mentioned in Mobile APP
- Vehicles - Edit Vehicle :** Number / Vehicle Type / ICON / Add Name option
Vehicle Transfer – one user to another
Deboarding – Remove vehicle
- AIS 140 KYC** – Documents and details from Sales Login/Manual

Escalations- Device Change, SIM Change, **Warranty, Troubleshoot, Dash Board (No of Escalation, User wise)**

Generate escalation form and Assign to Installer

Customer No

Vehicle No

Escalation Type – Device Issue, Network Issue, Wire cut, No info

Warranty – Yes/No (Out of Warranty , get the payment done in Customer APP)

Create Order ID

Align to Installer – Installer ID

Submit

Device Health - Vehicle No, Device Name, IMEI No, SIM No, Heart Beat, Battery, GSM, No of Alerts, Last Location Date and Time, Installer Visit Required?

Admin Search – Customer Search

By Vehicle No, By Mobile No, By User Name, By IMEI No

Agent/Installer Search

By Mobile No, By User Name